



The Friends of
Conquest Hospital

General Managers Report, AGM 2025

This is my first report to the members of the Friends of Conquest Hospital after only three weeks in post. I am still very much finding my feet.

Firstly, I would also like to say thank you for the welcome from the staff, volunteers, and the Trustees. I can confirm that The Friends of Conquest Hospital is indeed friendly.

On a personal level I am also grateful for their patience and support as Lisa & I take over the day-to-day operations. Thank you.

I'd like to pay tribute to the work of Angie Watson and Claire Davies who have both now moved on to other roles, and Claire Bridges our Treasurer who remains part of the team. Together their work over the past years has placed the Friends in an excellent position to build for the future.

The Friends of Conquest Hospital team now also includes Lisa Field, our Admin Manager and a new volunteer Schools Liaison Officer, Nicole Trevett. Their enthusiasm and energy is contagious.

It gives me great pleasure to announce today just one of the significant pieces of work over the past year coming to fruition – our new Mobile Friendly website, which we are launching today. New look – same purpose and values.

Over the coming year we will focus on:

- encouraging and expanding our volunteer services in our shops, on the trolley, and in the gardens and at our events
- growing and creating new ways to become involved in the Friends
- developing our fundraising opportunities
- reaching out to our communities, including local businesses and schools
- continuing to ensure the governance and financial stability of the charity

I am really excited to join a great team of people who all share the same commitment to supporting the patients, staff and volunteers at the Conquest.

Together we can support our local hospital and enhance the work of the NHS in our area.

Jo Clark, General Manager, May 2025